



Tell us what you think and You could win a prize!

We are conducting this survey to get member input into the Club's Business Plan to help plot our course for the future.

Please complete and return this form as soon as possible. You can do this by filling it out and dropping it into the box in the clubhouse, or you can submit it online. You can also post it to the address at the end on page 3.

Each Member who completes and returns the survey by 30 September will be entered into a draw for a star prize to be drawn at the End-of-Season Gathering on 13 November.

We need the following details to ensure our database is correct:

Name _____ Occupation _____

Address _____

Postcode _____

Best landline contact number: _____ Mobile _____

Email _____ Date of Birth (if under 18) _____

Age Group *(please click)* 18 – 25 25 – 40 40 – 55 55 – 70 70 plus

Please don't bin this! Your Committee needs to know what you think about the Club and how you feel this can be improved.

Your answers to the questions below provide important feedback as to our best way forward and how we might fund our future plans.

1. Please state how long you have been a Member of the Club: _____

2. As a Full Annual / Seasonal / Mid-Week / Junior? State: _____

3. Do you already serve the Club in a voluntary capacity? Yes No

If Yes, please state how: _____

4. What skills do you or any members of your family have that might be helpful to this planning project generally? _____

5. Can you lend some help to the club to help make it more successful? Yes No

6. What do you particularly like about the Club? _____

7. Is there anything you particularly dislike about the Club? _____

8. Have you visited any of the local clubs listed below? If so, please tell us how you rate them:

Woodfield Grove Tennis Club Member Survey



(Please click as appropriate)

<u>Wigmore LTC</u>	<u>Telford Park LTC</u>	<u>Grafton LTC</u>	<u>Norbury Park LTC</u>	<u>OTHER</u> (Please name)
Excellent	Excellent	Excellent	Excellent	Excellent
Average	Average	Average	Average	Average
Poor	Poor	Poor	Poor	Poor

9. How do you rate our Club at the moment? Please click one on each line below:

<u>Woodfield Grove TC</u>	Excellent	Good	Average	Poor	Bad
Tennis Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Floodlights	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Club Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competition	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clubhouse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Changing Rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kitchen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hot drinks dispenser	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Junior Section	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Scene	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coaching/Programmes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Booking system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Do you feel the Club represents good value for money? Yes No

11. Would you like to see any changes at the Club? Yes No

If Yes, what in particular: _____

12. What activities do you wish to take place here? _____

13. How would you describe your playing expertise?
 Don't Play Beginner Club Player Club Competitor
 Tournament Player Teaching pro Pro Tour Player Other

14. How often do you play here at the club? Monthly Regularly Infrequently

15. Do you also play elsewhere? Yes No

If so, where _____

16. What would make you play more? _____

Woodfield Grove Tennis Club Member Survey



17. Do you currently take coaching at the Club? Yes No
If Yes, with whom? _____
How often? _____
18. Are you interested in joining any particular coaching programme Yes No
If Yes, please state which: _____
19. Would you like to see a tennis event of some sort held at the Club? Yes No
If Yes, what? A Junior Open Tournament A Tournament open to
(Please tick) others locally
A Celebrity Tennis Pro/Am Event Exhibition Match
Charity Fund Raiser Teaching Clinic
Other: _____
20. Do you use the bar at the club? Yes No
If Yes, how do you rate the prices? Cheap Reasonable Acceptable Too pricey
21. Are you happy with the range of products available from the bar? Yes No
If No, please indicate what products you wish to purchase from there: _____

22. Do you use the Hot Drinks dispenser? Yes No
If Yes, how do you rate the prices? Cheap Reasonable Acceptable Too pricey
If No, why not? _____
23. Are you happy with the range of products available from the dispenser? Yes No
If No, please indicate what products you wish to purchase from it: _____

24. Do you use the WiFi at the club? Yes No
25. Do you visit www.woodfieldgrovetennis.net? Yes No
How can we improve our website? _____

26. How do you feel Woodfield Grove Tennis Club is viewed outside the club? _____

IS THERE ANYTHING ELSE YOU WOULD LIKE US TO KNOW ABOUT YOURSELF OR WISH TO ADD?

**Please fill this out and drop it into the box in the Clubhouse or submit this online.
You can also post it direct to: Barbara Wancke, 48 Braeside, Beckenham Kent BR3 1SU
Every completed questionnaire received by Thursday 30 September 2010 will be entered into the Draw
to be held at the End-of-Season Gathering on Saturday 13 November for a great prize:
Win a bottle of champagne, a bar voucher worth £10 or a can of tennis balls!**